

## Technical Note

Clearing all entries for KMS or BMS from the Windows Registry

Problem: Error 5 persists even after remove and then install the BMS or KMS.

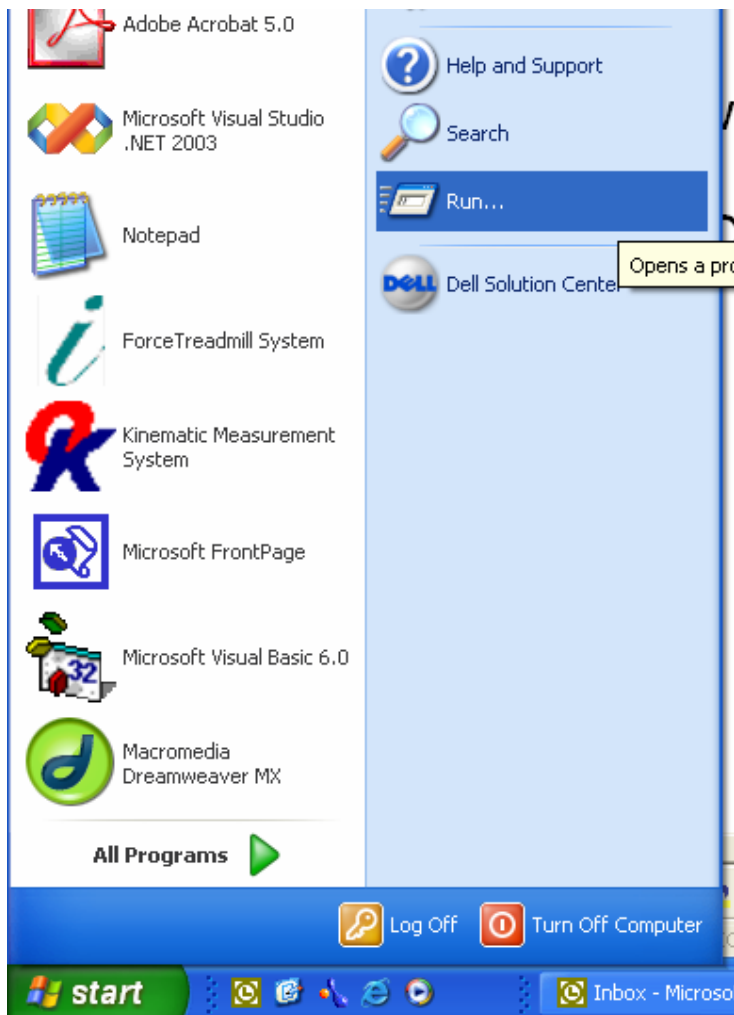
Diagnosis: Windows registry retains entries for the KMS or BMS which are incorrect.

Most Recent Revision Date: 22 November 2004

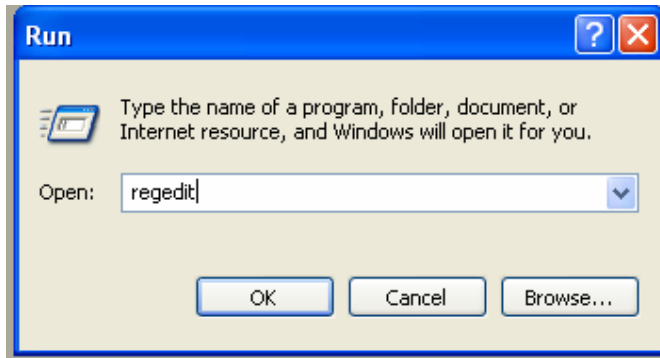
**CAUTION: Direct editing of the Windows Registry can cause programs to stop function or interfere with the operation of Windows. Please follow these instructions precisely.**

Example for Windows XP and clearing the Kinematic Measurement System

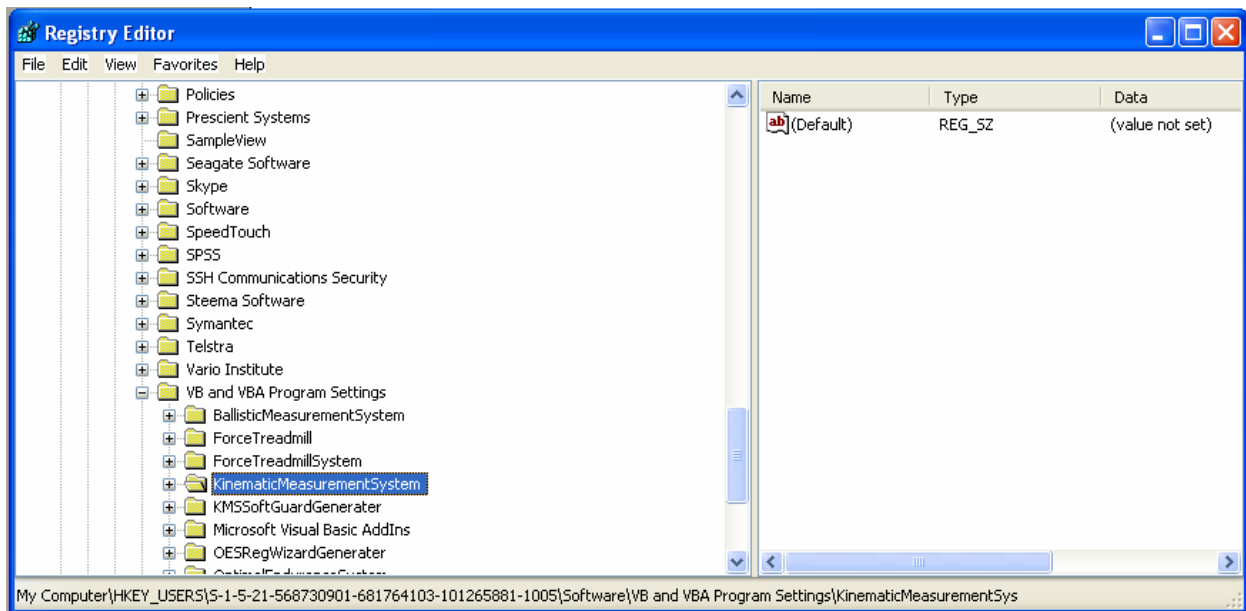
1. Click the **Start** button
2. Click **Run** option



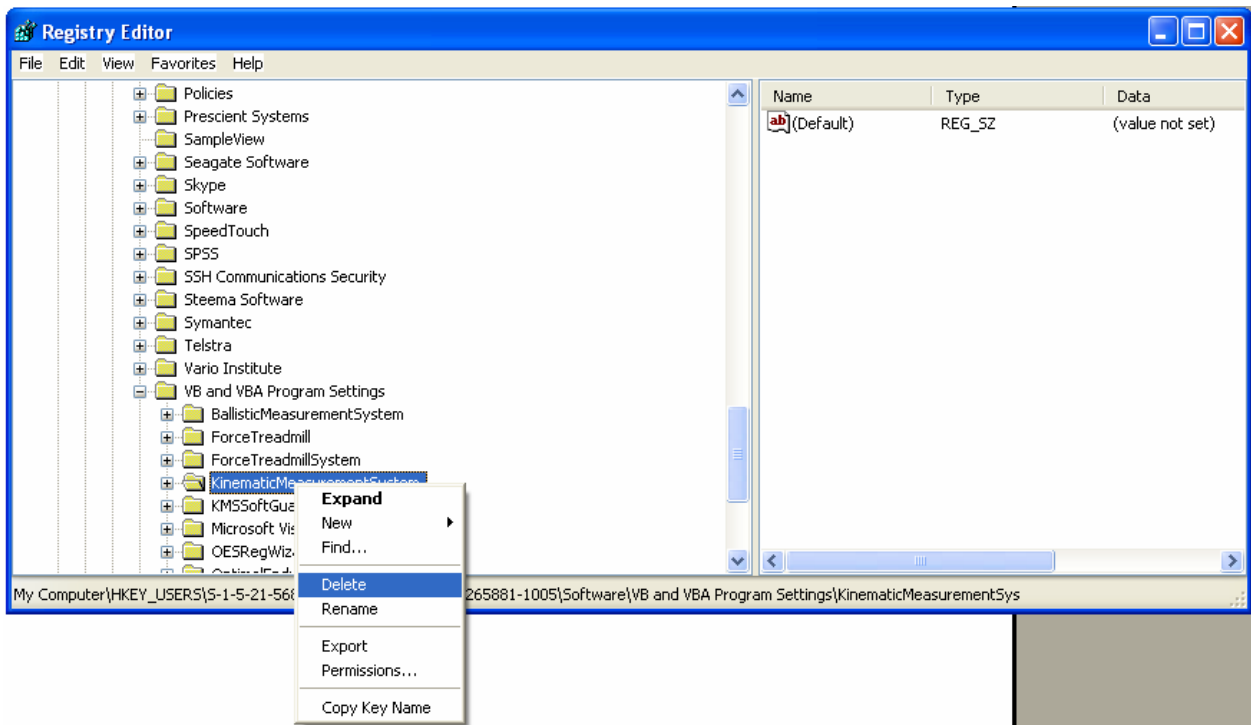
3. Enter the program name – *regedit* and click OK.



4. Scroll through the list of programs or run a search for KinematicMeasurementSystem



5. Right Click on KinematicMeasurementSystem and select Delete



This process will remove all references to the KMS. Reinstall the latest version of the software available from [www.innervations.com/download.htm](http://www.innervations.com/download.htm) and this should solve the Error 5 problem.

If the error is occurring with the Ballistic Measurement System then select ***BallisticMeasurementSystem*** in steps 4 and 5 instead.